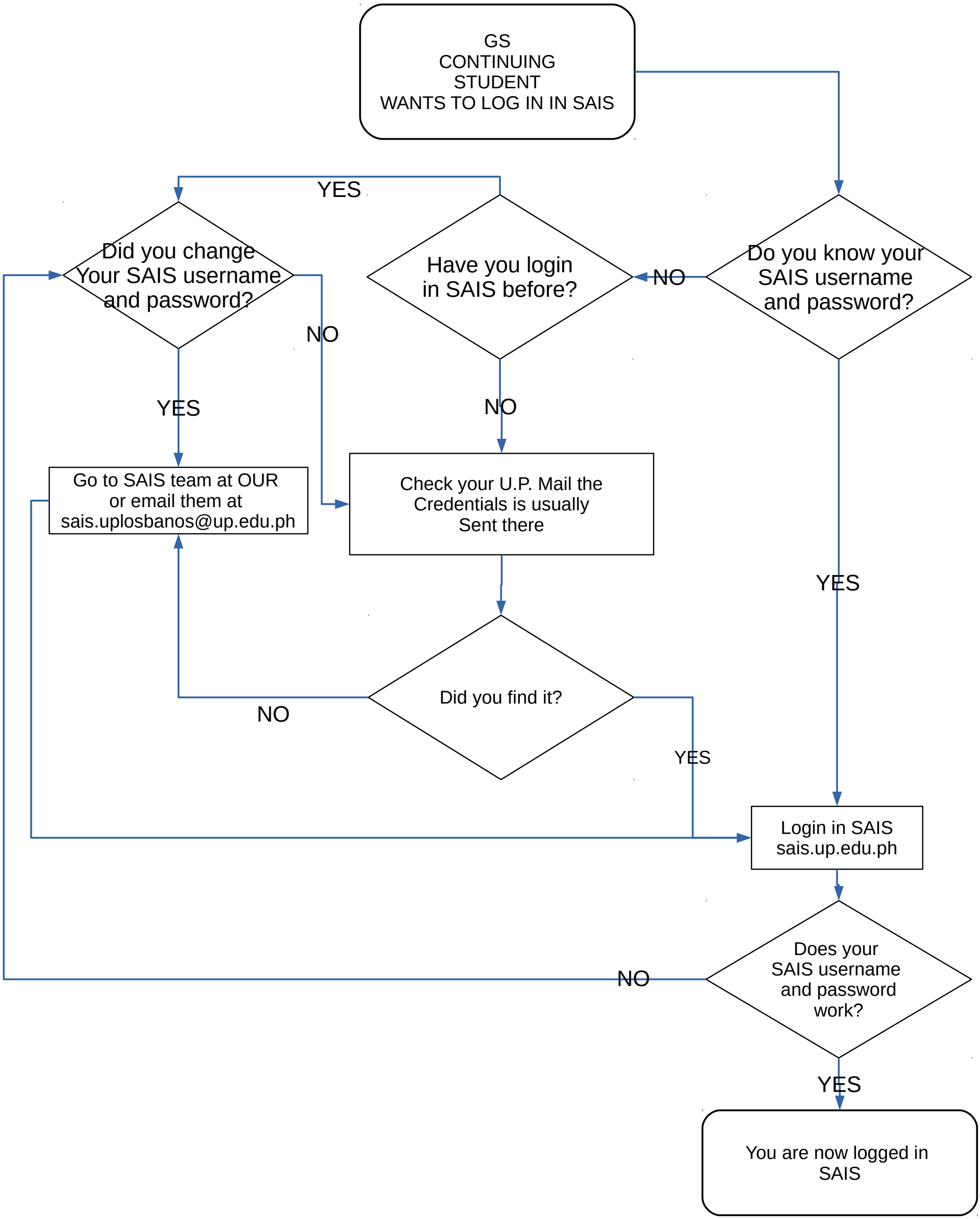Graduate Students' Guide on troubleshooting SAIS Login related problems